

## **FAQs for Undergraduates Remaining on Campus after 3/19**

### **What does the New Jersey “stay at home” order mean?**

*On Saturday, Governor Murphy issued a state-wide “stay at home” order for all New Jersey residents. The order, effective as of 9 p.m. on Saturday, March 21, instructed all residents of New Jersey to limit non-essential activities outside the home and mandated an end to all public gatherings. It also closed certain businesses, and asked others to begin working remotely.*

*The staff that works to support you on campus, from providing for your meals to making sure you are safe and healthy, will continue to be able to come to work. Classes will also resume Monday with remote instruction as planned.*

*You are still able to head outside to exercise or take a walk, and to access businesses that provide basic services, such as restaurants offering takeout and pharmacies. That said, we ask that you continue to practice social distancing in all settings, and to strictly limit the amount of time you are away from your residential halls and off campus, particularly between the hours of 8 p.m. and 5 a.m.*

### **What should I do if I have a roommate? How can we best use social distancing?**

*It’s good practice to stay at least six feet apart at all times. Don’t use one another’s personal items and try not to share items if possible. Have disinfectant wipes or spray available and use regularly on shared appliances, door knobs, bathroom fixtures and the like. Wash your hands frequently or use hand sanitizer – and avoid touching your face.*

### **What is a best practice for dining?**

*Dining has moved to a pick-up/take-out system in order to maximize health and safety measures and reduce opportunities for COVID-19 transmission*

### **What are the details of the dining plan after March 19?**

*The plan will begin on Friday, March 20 and will be available to all undergraduate students approved to remain on campus. The plan will end on Friday, May 22.*

*Meals Available: Breakfast, Lunch and Dinner Monday to Friday and Brunch and Dinner on weekends*

*Access: One swipe per student per meal period*

*Location: Meal plan service for undergraduates will switch from Whitman to Butler-Wilson beginning Monday, March 23.*

### **I live on campus with my spouse. Can my spouse access meals in the dining hall?**

*If you are an undergraduate living with your spouse in undergraduate housing, your spouse may access the dining hall and receive meals. If you and your spouse live in graduate housing, your spouse/family may not access the dining hall and receive meals.*

**Are there special precautions I should use when using a communal or shared bathroom?**

*The novel coronavirus is a respiratory virus, most easily transmitted through coughing and sneezing. Follow good sanitary practice — washing hands with soap and water for at least 20 seconds after using the bathroom. Use a towel to turn off the faucet and to touch the door handle as you leave.*

**What if I or my roommate are asked to self-quarantine because one of us has been exposed to someone with the coronavirus? Will one of us be moved for the period of quarantine or illness?**

*The University will follow public health guidelines. Because our room configurations vary, we will evaluate the need to relocate students on a case-by-case basis.*

**Are there any plans to move students who have been permitted to remain on campus to different rooms?**

*Most students will be permitted to stay in their current rooms. However, for health and safety reasons, it is possible that some students will be asked to relocate if there are too few students in a particular dorm or if there is a need to decrease density in the room or dorm in which they are living. We will evaluate these practices in the days ahead and will be in touch with any students who may need to relocate.*

**May other students who remain on campus visit my room?**

At this time, in order to comply with the stay at home order issued by the Governor of New Jersey, visitors to student rooms are not permitted. This includes other students, like you, who have been permitted to remain on campus. Generous social distancing must be observed at all times and due to the size of many rooms, this becomes difficult, if not impossible, if guests are present. Under no circumstances should you be hosting another student in your room who was not given permission to remain on campus. Your ability to remain in residence is contingent upon compliance with this policy.

**If I decide in the coming weeks to take a leave of absence from the current term, may I remain in campus housing?**

*No. Anyone who withdraws from the term must leave campus within 72 hours. Any student contemplating a leave of absence should be in touch with their residential college dean as soon as possible.*

**Will all dormitory and residential college common spaces remain open for use by students after 3/19?**

*Some lounges and common spaces will remain open for use by residents. Generous social distancing should be used at all times. However, other facilities (theater spaces, kitchens, etc.) may be closed to reduce the need for daily cleaning and to allow Building Services staff to focus their increased cleaning safety efforts on areas more regularly used.*

**Will other spaces on campus be open?**

*At this time, the Frist Campus Center will be open for limited hours. The Chapel will be open between 8:00 a.m. and 4:00 p.m. for prayer and meditation. The University Store at 36 University Place is open on reduced hours. Physical spaces in the University libraries remain closed to the public, including students, but all virtual services remain open.*

**Can I still receive mail and packages?**

*At this time mail and package delivery is still operational through the normal channels. If this changes, students will be notified.*

**What if I get locked out of my room?**

*Both during and after business hours you can obtain a loaner card from Public Safety at 200 Elm Drive. You can also have an officer dispatched to your room, call 609-258-1000.*

**If my roommates have left campus, but their boxes or other items remain, when will their things be picked up by storage vendors? Will I be notified when they will arrive?**

*At this time, we are uncertain when storage pick up will begin. With such an expedited move-out, the goal is to provide accuracy, rather than speed. This approach serves to reduce damage to students' belongings, while ensuring items are returned to the appropriate student when they return at move-in. This is especially important for dorm rooms with multiple occupants, who may have contracted storage services from different vendors, or left behind items labeled for "donation" or as "unwanted." The University will provide timely communication before entering your space, with a minimum of 24 hours advance notice.*

**If I leave campus after March 19, but before the end of the spring 2020 semester:**

- **Will I have the same opportunity to store my belongings as students who left before 3/19?**

*Yes. Students may use University-approved external storage vendors (Campus Storage, Storage Squad, and Bohrens) for their storage and shipping needs. Students who wish to store their bikes may use these vendors as well. Students should sign up for these outside vendors' services via the [Campus Storage](#), [Storage Squad](#), and [Bohrens](#) websites. Free packing supplies, including boxes and tape, will be available at the Frist Campus Center Mail Room, located on the 100 level. Please be sure to label all items you intend to store or ship with these vendors, and leave them in your room. Items will be picked up following your departure from campus.*

*Students may also leave unwanted items in their rooms. These items should be marked "donation" so that they can be recycled or reused, or "unwanted," if they're meant for trash. Do not leave food in your room. Please remove all perishable items before you depart.*

*The University will coordinate with [Student Agencies](#) to arrange pick up of rented items such as mattresses, water coolers, and micro-fridges following your departure from campus. You may continue to use these items for as long as you have been approved to remain on campus. Rented items should be left in the room; there is no need to attach a label.*

- **Who should I inform that I am departing? Is there a check-out process?**

*Students who are registered to remain on campus will be able to indicate their departure through a personalized link that will appear in TigerHub. A student will need to complete this online form on the day of departure; doing so will notify all of the relevant campus offices and initiate deactivation of their prox card access.*

- **Will I receive a pro-rated adjustment to room and board charges?**

*If the circumstances that caused you to need to remain on campus change in the coming weeks, we encourage you to return home so long as you may do so safely. For instance, international students who were unable to enter their home country prior to the March 19 deadline may be able to arrange for travel home in subsequent weeks.*

*Students wishing to leave campus must complete a departure form that will be reviewed to determine whether or not the departing student is eligible for an adjustment to their room and/or board charges.*

*For aid students, any credit resulting from a reduction in charges will be adjusted if a student later withdraws. For more detailed guidance about taking a leave of absence, please consult the [Time Away](#) website.*